

Mascot Event Request Terms and Conditions

Request Deadline:

All mascot appearance requests must be submitted at least one month (30 days) before the event date. Requests received after this deadline may not be accommodated.

Approval and Confirmation:

Submission of this request does not guarantee approval. All requests are subject to availability and approval by the organizing committee.

A confirmation email will be sent to the provided contact person once the mascot appearance request is approved.

Please note when the Riverhounds play home games, as AMO is unavailable during game time.

Event Details:

It is the responsibility of the event organizer to provide accurate event details, including the date, time, venue, and specific activities the mascot will be involved in, at the time of submitting the request.

Rates:

AMO's standard appearance fee is \$150 per hour. Additionally, the Hounds Hype Squad along with soccer darts can be added for an extra charge. Be sure to ask about possible reduced rates for nationally chartered 501(c)(3) non-profit charities, places of worship, and events that meet eligibility requirements!

Changes and Cancellations:

Any changes to the event details or cancellation of the mascot appearance must be communicated to the organizing committee at least two weeks (14 days) before the event date. Failure to do so may affect future requests from the organizer.

We reserve the right to refuse a request if it is determined that the event or location is unsuitable for AMO, our Hype Squad, or if the client has unpaid invoices.

We hold the right to cancel an event if there is discomfort with the venue, the behavior of the guests, and/or if there is not a suitable place to change clothes and safely store their personal items, or any other situation that makes the performer feel unsafe or uneasy.

There is an appearance cancellation fee of \$50 for any event canceled seven or fewer days before an event.

If we must cancel an event due to illness, personal emergency, class issues, etc. of the assigned mascot and a replacement cannot be found or if we must cancel due to adverse weather, you will be contacted as soon as possible, and you will receive a total refund.

Logistics and Accommodations:

The event organizer must provide a suitable changing area for the mascot performer. Please refrain from having the performer use public restrooms, porta-potties, and other public spaces.

If the mascot performer requires parking, the organizer is responsible for arranging a parking space.

Any additional accommodations required for the mascot performer must be communicated in advance and agreed upon by the organizing committee.

Behavior and Conduct:

The mascot performer is expected to behave professionally and respectfully throughout the event.

The mascot performer should not engage in any activity that may compromise their safety, the safety of attendees, or the reputation of the organizing committee and the event.

Liability:

The event organizer agrees to assume all liability for any injuries or damages that may occur during the mascot's appearance at the event.

Photography and Publicity:

The event organizer may take photographs or videos of the mascot's appearance for promotional or publicity purposes. The organizing committee reserves the right to use these materials for event-related publicity.

Compliance with Regulations:

The event organizer ensures the mascot appearance complies with all local, state, and federal regulations.

Questions:

All mascot appearance requests must go through the appearance request form. If you have additional questions or need more information, email us at krisb@highmarkstadium.com. Please allow one week for a response to your email.

Agreement Confirmation:

By submitting this mascot appearance request form, the event organizer confirms that they have read, understood, and agree to comply with these terms and conditions.

Please read these terms and conditions carefully before submitting your mascot appearance request. By submitting the request, you acknowledge that you have read, understood, and agreed to these terms and conditions.